

Lakshmi Narasiman
Girmiti Software Pvt. Ltd. | Manager – Quality Assurance | Bengaluru, India

BASIC INFORMATION

Experience in:	IT/Digital Payments Industry
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Language:	English, Tamil, and Kannada.
Address:	Hosur, Tamil Nadu / Bengaluru.

CAREER CONTOUR

I am unwavering, meticulous, and highly competent in the **IT/Digital Payments Industry**. I have a consistent record of transporting the best results-driven work with a proven ability in implementing my work in an organised manner for **11+ years** of my successful career.

My expertise:- **IT/Digital Payments Industry – Quality Assurance Strategies, Test Planning & Execution, Defect Tracking, Automation Testing, Regression Testing, Test Case Design, UAT, SDLC & STLC, Agile, Team Mentoring, Test Analysis, Cross-Functional Coordination, Documentation Optimization, Transaction Testing** I have in-depth knowledge of all the ethics of management. I possess effective communication skills and am a team player with strong organisational, Logical, and Problem-Solving Abilities.

I have great exposure to working with large-scale organisations like **Girmiti Software Pvt. Ltd.** I am well-versed in skills in analysis, problem-solving, and coordination, which make me so successful and dedicated. Strong influencing and negotiation skills coupled with a proven ability to think in and out of the box, generating new solutions.

I have commenced my profession as an **Executive** and risen myself as **Manager – Quality Assurance** in a reputable company. I would like to see myself growing with the passing years of hard work and dedication. I have been awarded many accolades for my result-oriented hard work.

Armed with a multitude of competencies and work experiences, I am confident to carry forward any organisation's vision & objectives with sufficient ease and dedication to my job responsibility.

EXPERIENCE

**Jun 2017 – Present | Girmiti Software Pvt. Ltd. | Senior Test Engineer → Lead Test Engineer
→ Sr. Lead QA → Manager QA | Bangalore**

Responsibility:-

- Championed test environment setup and configuration management for stable execution.
- Coordinated closely with MAS, DMM, EMS, PIM, PAM server teams to resolve system-level defects.
- Enhanced test data management by creating reusable datasets for faster execution.
- Led log analysis, defect diagnosis, RCA, minimizing defect turnaround time.
- Contributed to payment gateway & multi-bank transaction testing, ensuring compliance & security.
- Improved documentation practices for audit readiness and faster onboarding.
- Suggested continuous improvement ideas that improved QA productivity and reduced defect leakage.
- Mentored team members on automation, mobile testing, debugging, and defect analysis.
- Strengthened reliability through comprehensive transaction testing across banks & PGs.
- Ensured high availability of warehouse and transaction-driven testing systems.

- Coordinated with cross-functional teams to accelerate defect resolution.
- Drove process improvements that increased test productivity and reduced rework.
- Participated in Agile ceremonies — sprint planning, reviews, retrospectives.
- Supported knowledge-sharing and skill development across the QA team.

Projects:-

- Developed SQL queries to extract, filter, and validate data for audit and business analysis.
 - Built interactive Power BI dashboards with strong data models for KPI visualization.
 - Mentored junior analysts in data analysis, reporting, and audit techniques.
 - Created analytical models to improve portfolio performance and reduce discrepancies.
- Collaborated with cross-functional teams to optimize workflows and operational efficiency.

Jul 2007 – Apr 2013 | Epax Techsoft Solution | Software Test Engineer | Bangalore

Responsibility:-

Projects & Contributions

Job Portal Website

- Tested registration, search, employer-employee modules, ensuring seamless usability.

Online Bus Ticket Booking Platform

- Tested booking, payments, and ticket issuance to ensure accuracy and reliability.

PG Listing Platform

- Validated listings, pricing logic, booking flow, and overall usability.

E-Commerce Platform

- Tested product catalog, shopping cart, custom measurement orders, and checkout/payment.

ERP Software (Procurement, Inventory, Material Issue)

- Executed end-to-end functional testing for procurement, inward/outward, and stock allocation modules.

ACHIEVEMENTS

- Received Best Employee Award (Client: Jio) for outstanding contribution.
- Executed complete mobile application testing (Android & iOS) for enterprise-scale releases.
- Led high-visibility payment projects including Tap & Pay (5M+ users), Merchant Apps, mPOS, and POS devices.
- Reduced testing cycle time through early adoption of automation frameworks.
- Improved defect detection with deep backend log analysis and API payload validation.
- Enhanced documentation for audit readiness and faster team onboarding.

ACADEMIC FORTE

- B.Sc. in Computer Technology (2006) from Adhiyamaan Engineering College, Tamil Nadu.

Training & Certifications:

- Advanced Diploma in Software Testing
- ABAP (SAP)

TECHNICAL PROFICIENCY

Well-versed with

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| <ul style="list-style-type: none"> • Automation: Selenium, TestNG • API Testing: Postman, REST • Testing: Functional, Regression, UAT, iOS/Android Testing • Tools: Postman, MS Office | <ul style="list-style-type: none"> • Test Management: Test Design, Execution, Reporting • Domains: Payments, POS, Mobile Apps, Multi-bank Systems • Methodologies: Agile, SDLC, STLC |
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Advice for Contacting: I'm always open to conversation, networking with like-minded professionals, or discussing future prospects. Connect with me on LinkedIn or contact me at slnarasiman1986@gmail.com